

Key contacts

Organisation	Role	Contact
Technical Support	Contact the Technical Support team for assistance with any technical issues using Testwise.	support@gl-education.com
Your own Account Management	First point of contact with regards to all support for the <i>CDS</i> package – your Account Manager’s details are included in this pack.	CDS@gl-assessment.co.uk

Training

Once you have tested your pupils, we would like to ensure that you are getting the most you can from the data generated in our reports. Our *Regional Assessment Workshops* provide an opportunity to discuss best practice, report analysis and intervention strategies with assessment professionals. You will work through real life data with our GL Assessment Training Associates, who will take you through the reports step by step.

Please speak to your Account Manager for further information on training. Four different workshops are available:

- **Ability** (covering *CAT4*)
- **Attainment** (covering the *PT Series* and *Dyscalculia Screener*)
- **Literacy** (covering *NGRT* and the *Dyslexia Screener*, plus relevant elements of *YARC* and *PTE*)
- **Surveys** (covering *PASS* and *KRS*)

For further information on this, please visit gl-assessment.co.uk/workshops. We have also included a training booking form in this pack if you would like to book onto any of these workshops. Please note that the training is only applicable once you have tested and run your reports.

We work with partner schools to support the development, design and delivery of GL products and training. We ask that schools agree to a tier of commitment that helps us to provide support to our customers through a number of different channels, and with that we offer an excellent benefits package. If you would like to know more about how you can join this network please visit gl-assessment.co.uk/coae.

Account passwords

There are a number of passwords that will be sent to you upon purchasing the *CDS*. We have included a password sheet for you, please add them to this table for easy access and to refer to throughout your testing period.

What do you receive?

- A welcome email which will contain the school’s login details onto Testwise
- A link to set the password for the Testwise account
- A welcome email from your Account Manager.

